

CREWSLINK LOGISTICS INC.

Terms of Service

Effective Date: February 17, 2026 | Last Updated: February 17, 2026

Applicable to: crewslink.com | CrewsLink Connect | CrewsLink Driver App | CrewsLink Crew App

IMPORTANT: PLEASE READ THESE TERMS OF SERVICE CAREFULLY BEFORE USING ANY CREWSLINK PLATFORM. THESE TERMS AFFECT YOUR LEGAL RIGHTS AND OBLIGATIONS, INCLUDING LIMITATIONS OF LIABILITY, INDEMNIFICATION OBLIGATIONS, AND GOVERNING LAW PROVISIONS.

1. Agreement to Terms

These Terms of Service ("Terms") constitute a legally binding agreement between you ("User", "you", or "your") and CrewsLink Logistics Inc. ("CrewsLink", "Company", "we", "us", or "our"), a corporation incorporated under the laws of the Province of Alberta, Canada. These Terms govern your access to and use of: (a) the CrewsLink website located at crewslink.com (the "Website"); (b) the CrewsLink Connect dispatch and management platform ("CrewsLink Connect"); (c) the CrewsLink Driver mobile application ("Driver App"); (d) the CrewsLink Crew mobile application ("Crew App"); and (e) any related services, features, content, or applications offered by CrewsLink (collectively, the "Platforms").

By accessing, downloading, installing, registering with, or using any of the Platforms, you acknowledge that you have read, understood, and agree to be bound by these Terms and our [Privacy Policy](#). If you do not agree to these Terms, you must immediately cease all use of the Platforms and, if applicable, delete any downloaded applications from your device.

If you are accessing or using the Platforms on behalf of a company, organization, airline, or other legal entity, you represent and warrant that you have the authority to bind that entity to these Terms, and all references to "you" shall include that entity.

2. Eligibility

To use the Platforms, you must be at least eighteen (18) years of age and possess the legal capacity to enter into binding agreements. By using the Platforms, you represent and warrant that you meet these eligibility requirements. If you are under the age of eighteen (18), you may not use the Platforms under any circumstances.

Certain features of the Platforms, including CrewsLink Connect, the Driver App, and the Crew App, require account registration and may be restricted to authorized airline personnel, CrewsLink drivers, affiliate partners, or other authorized users. Access to these features is subject to separate contractual agreements between CrewsLink and the applicable client, employer, or partner organization.

3. Changes to Terms

CrewsLink reserves the right to modify, amend, or update these Terms at any time at its sole discretion. When we make material changes, we will update the "Last Updated" date at the top of these Terms and, where practicable, provide notice through the Platforms or by other means. Your continued use of any Platform after the effective date of any modifications constitutes your acceptance of the revised Terms. It is your responsibility to review these Terms periodically. If you do not agree to the modified Terms, you must discontinue use of the Platforms immediately.

4. Description of Services

4.1 General

CrewsLink provides dedicated ground transportation services for airline crew members and aviation personnel across markets in Canada and select markets in the United States. Our Platforms facilitate the management, coordination, and delivery of these transportation services.

4.2 Website

The Website provides general information about CrewsLink, our services, service areas, affiliate program, and contact information. Content on the Website is for informational purposes only and does not constitute an offer or binding agreement for transportation services.

4.3 CrewsLink Connect

CrewsLink Connect is a web-based dispatch and management platform designed for use by authorized CrewsLink personnel, airline clients, and approved partners. Access to CrewsLink Connect requires valid credentials issued by CrewsLink and is subject to the terms of any applicable service agreement between CrewsLink and the authorized organization.

4.4 Driver App

The CrewsLink Driver App is a mobile application available for download through authorized application stores. The Driver App is intended exclusively for use by drivers who have been onboarded, trained, and approved by CrewsLink or its authorized affiliate partners. Unauthorized use of the Driver App is strictly prohibited.

4.5 Crew App

The CrewsLink Crew App is a mobile application available for download through authorized application stores. The Crew App is designed for use by airline crew members to manage pickup information, communicate with drivers, and track transportation status. Use of the Crew App may be subject to the terms of the applicable service agreement between CrewsLink and the airline.

5. Account Registration and Security

Certain Platforms require you to create an account. When registering, you agree to: (a) provide accurate, current, and complete information; (b) maintain and promptly update your account information to keep it accurate, current, and complete; (c) maintain the security and confidentiality of your login credentials; (d) accept responsibility for all activities that occur under your account; and (e) immediately notify CrewsLink of any unauthorized use of your account or any other breach of security.

You may not share your account credentials with any other person, create more than one account, or use another person's account without permission. CrewsLink reserves the right to suspend or terminate your account at any time, with or without notice, if we suspect any unauthorized, fraudulent, or otherwise impermissible activity.

6. License Grant and Restrictions

6.1 Limited License

Subject to your compliance with these Terms, CrewsLink grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to: (a) access and use the Website for its intended informational purposes; (b) download, install, and use the mobile applications on a device you own or control, solely for their intended purposes and in accordance with these Terms; and (c) access and use CrewsLink Connect if you are an authorized user with valid credentials.

6.2 License Restrictions

You shall not, and shall not permit any third party to: (a) copy, modify, adapt, translate, reverse engineer, decompile, disassemble, or create derivative works based on the Platforms or any part thereof; (b) remove, alter, or obscure any copyright, trademark, or other proprietary notices on the Platforms; (c) sell, resell, rent, lease, lend, sublicense, distribute, assign, or transfer the Platforms or any rights therein to any third party; (d) use the Platforms for any purpose other than their intended purpose as described in these Terms; (e) circumvent, disable, or interfere with any security-related features of the Platforms; or (f) use the Platforms in connection with any illegal, fraudulent, or unauthorized purpose.

7. Prohibited Conduct

When using the Platforms, you agree that you will not, under any circumstances:

7.1 Scraping, Data Mining, and Automated Access

Use any robot, spider, crawler, scraper, data mining tool, or any other automated means, device, program, algorithm, or methodology to access, acquire, copy, monitor, or reproduce any portion of the Platforms or any content, data, or information therein. This includes, without limitation, automated queries, screen scraping, web harvesting, and any other technique for extracting data from the Platforms, regardless of the method or technology used. This prohibition applies whether the automated access is performed directly or through any third-party service or tool.

7.2 Unauthorized Access and Security Violations

Attempt to gain unauthorized access to any portion of the Platforms, other accounts, computer systems, or networks connected to the Platforms, whether through hacking, password mining, credential stuffing, brute force attacks, or any other means. You shall not probe, scan, or test the vulnerability of the Platforms or any network connected thereto, nor breach or circumvent any security or authentication measures.

7.3 Spam, Solicitation, and Commercial Exploitation

Use the Platforms to send, distribute, or facilitate the sending of unsolicited or unauthorized advertising, promotional materials, junk mail, spam, chain letters, pyramid schemes, or any other form of solicitation. You shall not use contact information obtained from the Platforms for the purpose of sending unsolicited communications of any kind, whether commercial or otherwise. You shall not collect, harvest, or assemble information or data regarding other Users without their express consent.

7.4 Malicious Activity

Upload, transmit, distribute, store, or otherwise make available through the Platforms any viruses, Trojan horses, worms, corrupted files, malware, spyware, ransomware, or any other malicious, harmful, or disruptive code, file, script, agent, or program. You shall not take any action that imposes, or may impose, an unreasonable or disproportionately large load on the Platforms' infrastructure or otherwise interfere with the proper functioning of the Platforms.

7.5 Illegal Use

Use the Platforms in violation of any applicable local, provincial, state, national, or international law, statute, regulation, or ordinance, including but not limited to laws governing data protection, privacy, intellectual property, anti-spam legislation (including Canada's Anti-Spam Legislation, CASL), export control, and anti-corruption. You shall not use the Platforms to facilitate, promote, or engage in any illegal activity, including but not limited to fraud, identity theft, money laundering, or the distribution of illegal substances.

7.6 Impersonation and Misrepresentation

Impersonate any person or entity, or falsely state or otherwise misrepresent your identity, your affiliation with any person or entity, or the origin of any content transmitted through the Platforms. You shall not create a false identity or fraudulent account for the purpose of misleading others.

7.7 Interference with Operations

Take any action that interferes with, disrupts, or creates an undue burden on the Platforms or the networks or services connected to the Platforms. This includes any conduct that could disable, overburden, damage, or impair the Platforms or interfere with any other party's use of the Platforms, including through the use of denial-of-service attacks, flooding, or similar disruptive methods.

7.8 Content Restrictions

Post, upload, share, transmit, or distribute through or to the Platforms any content that is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, invasive of another's privacy, hateful, discriminatory, or otherwise objectionable. This includes any content that infringes the intellectual property rights or other proprietary rights of any third party.

8. Intellectual Property Rights

8.1 Ownership

The Platforms, including all content, features, functionality, software, code, data, text, graphics, logos, icons, images, audio, video, compilations, designs, and the selection and arrangement

thereof, are owned by CrewsLink Logistics Inc. or its licensors and are protected by Canadian and international copyright, trademark, patent, trade secret, and other intellectual property laws. Nothing in these Terms grants you any right, title, or interest in the Platforms except for the limited license expressly set forth in Section 6.

8.2 Trademarks

"CrewsLink", "CrewsLink Connect", "CrewsLink Driver", "CrewsLink Crew", the CrewsLink logo, and all related names, logos, product and service names, designs, and slogans are trademarks or service marks of CrewsLink Logistics Inc. You may not use these marks without the prior written permission of CrewsLink. All other trademarks, registered trademarks, product names, and company names or logos mentioned on the Platforms are the property of their respective owners.

8.3 Feedback

If you provide CrewsLink with any feedback, suggestions, comments, improvements, or ideas regarding the Platforms ("Feedback"), you hereby assign to CrewsLink all right, title, and interest in and to such Feedback. CrewsLink shall be free to use, disclose, reproduce, license, distribute, and otherwise exploit the Feedback in any manner, without obligation, restriction, or compensation to you.

9. Confidentiality

You acknowledge that in the course of using the Platforms, you may receive or have access to confidential and proprietary information belonging to CrewsLink, its clients, or its partners, including but not limited to business processes, pricing, client information, dispatch data, route information, driver information, technology systems, and operational procedures ("Confidential Information"). You agree to: (a) hold all Confidential Information in strict confidence; (b) not disclose, publish, or disseminate Confidential Information to any third party without CrewsLink's prior written consent; and (c) use Confidential Information solely for the purpose for which it was disclosed and in accordance with these Terms.

This confidentiality obligation shall survive the termination of these Terms and your use of the Platforms.

10. Privacy and Data Protection

Your privacy is important to us. Our collection, use, and disclosure of personal information in connection with the Platforms is governed by our [Privacy Policy](#), available at crewslink.com/privacy, which is incorporated into these Terms by reference. By using the Platforms, you consent to the collection, use, and disclosure of your personal information as described in the Privacy Policy.

CrewsLink is committed to protecting your personal information in accordance with applicable Canadian privacy legislation, including the Personal Information Protection and Electronic Documents Act (PIPEDA), Alberta's Personal Information Protection Act (PIPA), and other applicable provincial and federal privacy laws. For questions about our privacy practices, contact us at support@crewslink.com.

10.1 Data Collection Through Mobile Applications

The Driver App and Crew App may collect certain data, including but not limited to device identifiers, geolocation data, usage data, and crash reports. By installing and using these applications, you consent to the collection and processing of this data as described in our [Privacy Policy](#). Location data is collected solely for the purpose of providing and improving transportation services and is handled in accordance with applicable privacy laws.

10.2 Cookies and Tracking Technologies

The Website and CrewsLink Connect may use cookies and similar tracking technologies to enhance your experience, analyze usage patterns, and improve our services. By continuing to use these Platforms, you consent to our use of cookies in accordance with our [Privacy Policy](#). You may manage your cookie preferences through your browser settings.

11. Contact Forms and Communications

The Platforms may include contact forms, inquiry forms, or other mechanisms for you to submit information or requests to CrewsLink. By submitting information through these forms, you acknowledge and agree that: (a) the information you provide is accurate and complete; (b) you consent to CrewsLink collecting, storing, and using the submitted information for the purpose of responding to your inquiry and for related business purposes in accordance with our Privacy Policy; (c) submission of a contact or inquiry form does not create a contractual obligation on the part of CrewsLink to provide services; and (d) CrewsLink may respond to your inquiry via the contact method you provide, including email and telephone.

CrewsLink is not responsible for any information lost, delayed, or undelivered due to technical issues, network failures, or other circumstances beyond our reasonable control.

12. Mobile Application Terms

12.1 App Store Terms

The Driver App and Crew App may be downloaded from third-party application stores, including the Apple App Store and Google Play Store (each, an "App Store"). Your use of the applications is also subject to the terms and conditions of the applicable App Store. In the event of a conflict between these Terms and the App Store terms, these Terms shall prevail to the extent of the conflict, except where prohibited by the App Store terms.

12.2 App Store Acknowledgment

You acknowledge and agree that: (a) these Terms are between you and CrewsLink only, not with the App Store provider; (b) the App Store provider has no obligation to furnish any maintenance and support services with respect to the applications; (c) in the event of any failure of the applications to conform to any applicable warranty, the App Store provider has no warranty obligation and CrewsLink is solely responsible; (d) the App Store provider is not responsible for addressing any claims by you or any third party relating to the applications; and (e) the App Store provider is a third-party beneficiary of these Terms with respect to the applications and has the right to enforce these Terms against you.

12.3 Updates

CrewsLink may from time to time release updates to the mobile applications, which may include bug fixes, patches, enhanced functionality, new features, and other improvements ("Updates"). You agree that CrewsLink has no obligation to provide Updates or to continue supporting any particular version of the applications. Depending on your device settings, Updates may be installed automatically. You acknowledge that failure to install Updates may affect the functionality and security of the applications.

12.4 Device Requirements

The mobile applications may require certain hardware, software, and internet connectivity to function properly. CrewsLink does not guarantee that the applications will be compatible with all devices, operating systems, or network conditions. It is your responsibility to ensure that your device meets the minimum requirements for the applications.

12.5 App Permissions

The mobile applications may request access to certain device features and data, such as location services, camera, push notifications, and network connectivity. These permissions are required for the applications to function as intended. You may manage permissions through your device settings, but disabling certain permissions may limit or impair the functionality of the applications.

13. Third-Party Links and Services

The Platforms may contain links to third-party websites, applications, or services that are not owned or controlled by CrewsLink. CrewsLink has no control over, and assumes no responsibility for, the content, privacy policies, practices, availability, or performance of any third-party websites or services. Your use of third-party websites and services is at your own risk and subject to the terms and conditions of those third parties. CrewsLink does not endorse or make any representations about third-party websites, services, or content accessible through the Platforms.

14. Disclaimer of Warranties

THE PLATFORMS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, CREWSLINK EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, RELIABILITY, COMPLETENESS, AND TIMELINESS.

CREWSLINK DOES NOT WARRANT THAT: (A) THE PLATFORMS WILL MEET YOUR REQUIREMENTS; (B) THE PLATFORMS WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE; (C) THE RESULTS OBTAINED FROM THE USE OF THE PLATFORMS WILL BE ACCURATE OR RELIABLE; (D) THE QUALITY OF ANY INFORMATION OBTAINED THROUGH THE PLATFORMS WILL MEET YOUR EXPECTATIONS; OR (E) ANY ERRORS IN THE PLATFORMS WILL BE CORRECTED.

CREWSLINK DOES NOT WARRANT THAT THE PLATFORMS ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. YOU ASSUME THE ENTIRE RISK OF USING THE

PLATFORMS AND ARE RESPONSIBLE FOR IMPLEMENTING SUFFICIENT PROCEDURES AND CHECKPOINTS TO SATISFY YOUR REQUIREMENTS FOR ACCURACY OF DATA INPUT AND OUTPUT.

15. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CREWSLINK LOGISTICS INC., ITS DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, CONTRACTORS, AFFILIATES, PARTNERS, SUPPLIERS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS, REVENUE, DATA, USE, GOODWILL, BUSINESS INTERRUPTION, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR IN CONNECTION WITH: (A) YOUR ACCESS TO OR USE OF (OR INABILITY TO ACCESS OR USE) THE PLATFORMS; (B) ANY CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE PLATFORMS; (C) ANY CONTENT OBTAINED FROM THE PLATFORMS; OR (D) UNAUTHORIZED ACCESS, USE, OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER LEGAL THEORY, EVEN IF CREWSLINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TOTAL AGGREGATE LIABILITY OF CREWSLINK AND ITS AFFILIATES ARISING OUT OF OR RELATING TO THESE TERMS OR THE USE OF THE PLATFORMS SHALL NOT EXCEED THE GREATER OF: (A) ONE HUNDRED CANADIAN DOLLARS (CAD \$100.00); OR (B) THE AMOUNT YOU HAVE PAID TO CREWSLINK, IF ANY, IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

Some jurisdictions do not allow the exclusion or limitation of certain warranties or liability for incidental or consequential damages, so some of the above limitations may not apply to you. In such jurisdictions, CrewsLink's liability shall be limited to the fullest extent permitted by applicable law.

16. Indemnification

You agree to indemnify, defend, and hold harmless CrewsLink Logistics Inc., its parent company, subsidiaries, affiliates, officers, directors, employees, agents, contractors, licensors, service providers, subcontractors, suppliers, and their respective successors and assigns from and against any and all claims, damages, obligations, losses, liabilities, costs, debts, and expenses (including but not limited to reasonable legal fees and costs) arising from or related to: (a) your use of and access to the Platforms; (b) your violation of any provision of these Terms; (c) your violation of any third-party right, including any intellectual property, privacy, or proprietary right; (d) any claim that your use of the Platforms caused damage to a third party; or (e) any content you submit, post, or transmit through the Platforms.

This indemnification obligation shall survive the termination of these Terms and your use of the Platforms.

17. Service Availability and Modifications

CrewsLink operates across multiple markets in Canada and select markets in the United States. Service availability, coverage areas, and operational capacity may vary by location and are subject to change without notice. Information on the Platforms regarding service areas and capabilities is for general informational purposes only and does not guarantee service availability in any particular location.

CrewsLink reserves the right at any time and from time to time to modify, suspend, discontinue, or restrict access to all or any part of the Platforms, temporarily or permanently, with or without notice. You agree that CrewsLink shall not be liable to you or to any third party for any modification, suspension, discontinuation, or restriction of the Platforms.

18. Termination

CrewsLink may, in its sole discretion, at any time and for any reason, with or without notice: (a) terminate or suspend your account; (b) terminate or suspend your access to all or any part of the Platforms; and (c) remove any content you have submitted to the Platforms. Grounds for termination include, but are not limited to, breach of these Terms, suspected fraudulent, abusive, or illegal activity, requests by law enforcement or government agencies, extended periods of inactivity, and unexpected technical or security issues.

Upon termination, your right to use the Platforms will immediately cease. You must delete all copies of any mobile applications from your devices. All provisions of these Terms that by their nature should survive termination shall survive, including but not limited to ownership provisions, warranty disclaimers, confidentiality obligations, indemnification obligations, and limitations of liability.

19. Affiliate Program

Information on the Platforms regarding the CrewsLink Affiliate Program is provided for general informational purposes only. Participation in the affiliate program is subject to a separate agreement, qualification process, and approval by CrewsLink. CrewsLink reserves the right to accept or decline any affiliate application at its sole discretion. The terms of any affiliate relationship are governed by the applicable affiliate agreement, not these Terms of Service.

20. Dispute Resolution

20.1 Informal Resolution

In the event of any dispute, claim, or controversy arising out of or relating to these Terms or the Platforms ("Dispute"), you agree to first attempt to resolve the Dispute informally by contacting CrewsLink at support@crewslink.com. CrewsLink will attempt to resolve the Dispute informally within thirty (30) days of receiving your notice.

20.2 Formal Resolution

If a Dispute cannot be resolved informally within thirty (30) days, either party may pursue formal resolution through the courts as set forth in Section 21 (Governing Law and Jurisdiction).

21. Governing Law and Jurisdiction

These Terms and any Dispute arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of the Province of Alberta and the federal laws of Canada applicable therein, without regard to conflict of law principles. You agree to submit to the exclusive jurisdiction of the courts of the Province of Alberta, sitting in the judicial district of Calgary, for the resolution of any Dispute arising from or related to these Terms or the Platforms.

You agree that any cause of action arising out of or related to the Platforms must commence within one (1) year after the cause of action accrues. Otherwise, such cause of action is permanently barred, to the extent permitted by applicable law.

22. Compliance with Canadian Laws

CrewsLink operates in compliance with applicable Canadian federal and provincial laws, including but not limited to: the Personal Information Protection and Electronic Documents Act (PIPEDA); Alberta's Personal Information Protection Act (PIPA); Canada's Anti-Spam Legislation (CASL); the Canadian Human Rights Act; the Competition Act; and applicable provincial consumer protection legislation. Users accessing the Platforms from outside of Canada are responsible for compliance with their local laws and regulations.

23. Electronic Communications

By using the Platforms, you consent to receiving electronic communications from CrewsLink, including but not limited to emails, push notifications (where applicable), and notices posted on the Platforms. You agree that all agreements, notices, disclosures, and other communications that CrewsLink provides to you electronically satisfy any legal requirement that such communications be in writing.

24. Force Majeure

CrewsLink shall not be liable for any failure or delay in the performance of its obligations under these Terms where such failure or delay results from circumstances beyond CrewsLink's reasonable control, including but not limited to acts of God, natural disasters, pandemics, epidemics, war, terrorism, riots, civil unrest, government actions, sanctions, embargoes, fire, floods, severe weather conditions, airport closures, flight disruptions, power failures, internet or telecommunications failures, labour disputes, strikes, or any other force majeure event.

25. Severability

If any provision of these Terms is found to be unenforceable, invalid, or illegal by a court of competent jurisdiction, that provision shall be modified to the minimum extent necessary to make it enforceable, valid, and legal, or if such modification is not possible, shall be severed from these Terms. The invalidity or unenforceability of any provision shall not affect the validity or enforceability of any other provision of these Terms, which shall remain in full force and effect.

26. Waiver

No waiver by CrewsLink of any term or condition set forth in these Terms shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition. Any failure by CrewsLink to assert a right or provision under these Terms shall not constitute a waiver of such right or provision.

27. Assignment

You may not assign, transfer, delegate, or sublicense any of your rights or obligations under these Terms without CrewsLink's prior written consent. CrewsLink may freely assign, transfer, or delegate these Terms or any of its rights and obligations hereunder without restriction and without notice to you. Any attempted assignment in violation of this section shall be null and void.

28. Entire Agreement

These Terms, together with the [Privacy Policy](#) and any separate agreements entered into between you and CrewsLink for specific services (including but not limited to service agreements, affiliate agreements, and non-disclosure agreements), constitute the entire agreement between you and CrewsLink with respect to the Platforms and supersede all prior or contemporaneous understandings, agreements, representations, and warranties, both written and oral, with respect to the subject matter hereof.

29. Contact Information

If you have any questions, concerns, or complaints about these Terms of Service or the Platforms, please contact us at:

CrewsLink Logistics Inc.

Calgary, Alberta, Canada

Email: support@crewslink.com

Website: www.crewslink.com

Privacy Policy: crewslink.com/privacy